



# Marina General Rules

In accordance with the terms of the Berthing Agreement, the Company reserves the right to impose General Rules for the proper use of the premises, as it considers in its sole discretion necessary and all persons in Stone Pier Marina and Boatyard shall observe same.

## 1. Vehicles and Parking

- 1.1. On site parking is limited and is only available to berth holders and their guests on a first come first served basis and under any circumstances parking is only permitted in accordance with directions of the Company.
- 1.2. No vehicles are to be left on site for more than one week without informing the marina office; the marina staff may, at their sole discretion, designate a parking space for long stay parking to maximise available parking space for other berth holders.
- 1.3. Owners and their guests should only park vehicles in recognised parking spaces; overflow parking is available in the two free public car parks adjacent to the marina.
- 1.4. Large vehicles and trailers may not be permitted on site during busy periods and under no circumstances can the same be left on site overnight without prior arrangement with the marina office.
- 1.5. No vehicles are to be parked overnight, Monday to Thursday, alongside the fence opposite the marina office. Vehicles parked in these five spaces prevent the refuse truck from accessing the berth holders waste and recycle bins.
- 1.6. All cars should be driven at minimum speed at all times on the premises; blind spots around the corners of buildings are a particular hazard to pedestrians.

## 2. Pedestrians

- 2.1. Pedestrians should take particular care before stepping out from behind buildings to ensure no vehicles are moving in the blind spot.
- 2.2. Access to Stone Pier marina and boatyard is restricted to shore side tenants and their clients berth holders, owners of vessels stored ashore and their guests only.
- 2.3. Children should be supervised at all times and encouraged to walk rather than run and not play in the car park.
- 2.4. Dogs should be kept on a lead at all times in all areas of the marina and boatyard when not in vehicles. In any case dogs will not be left in unventilated vehicles and due regard for the prevailing temperature will be a consideration when leaving dogs in any vehicle.

## 3. The Boatyard

- 3.1. The yard is a hazardous area and should only be entered when with a member of marina/yard staff or with specific permission.
- 3.2. All vessel access ladders should be securely tied at the top to a secure point on the vessel to prevent slipping. Any ladders not tied should only be climbed with a second person securing the bottom of the ladder. Staff at the marina office may assist owners who are alone when they wish to access their vessels before ladders are tied to the vessel.
- 3.3. Owners are advised to wear a harness line when working on deck in the yard to prevent falling off the vessel.

## 4. Marina Security

- 4.1. Access to the marina pontoons, showers and toilets are exclusively for the berth holders who have paid marina fees at the prevailing rate and have been provided with the relevant access codes.
- 4.2. The marina staff, to maintain security, will periodically change access codes to pontoons, showers and toilets; berth holders will be emailed/text the new codes.
- 4.3. Marina staff will conduct rounds of the marina and shore side facilities to check vessel security and ensure access to the pontoons is only available to berth holders.
- 4.4. The removal or improper use of the safety ladders, life rings, and fire fighting appliances is prohibited; such action may result in the termination of the owners berthing agreement. For the avoidance of doubt these items are intended for the preservation of life and to aid rescue in the event of emergency only.

## 5. Toilets & Showers

- 5.1. Toilets and showers for exclusive berth holder's use are available on receipt of the door code from the marina staff.
- 5.2. The marina staff will ensure that the toilets and showers are maintained to an acceptable standard of cleanliness and general good repair.
- 5.3. Berth holders should inform marina staff, at the earliest opportunity, if the standard of cleanliness of the toilets and showers becomes unacceptable.

## 6. Pontoon Utilities

- 6.1. Electricity is available to berth holders on a first come first served basis but in any case is only available for legitimate use on an owner's vessel.
- 6.2. Tampering with the electrical supply is strictly prohibited.
- 6.3. Electricity is charged at the prevailing rate for annual and monthly contracted berth holders, and is included in berthing fees for overnight berths.
- 6.4. In the event that the electricity fails, berth holders should contact the marina office.
- 6.5. The marina office may disconnect any vessel from the marina electricity supply if it is found to repeatedly trip the RCD breakers and consequently affecting other berth holders.
- 6.6. The water supply to the marina is available for use by berth holders for vessel cleaning and water tanks.
- 6.7. Although the water is clean to drink it is advisable to boil water that may have been in the vessel water tank for extended periods; Berth holders are advised to run hoses for a few seconds prior to filling water tanks to ensure fresh water supply.
- 6.8. Hoses should not be left running and unattended under any circumstances.

## 7. Pontoon & Vessel Safety

- 7.1. It is forbidden to ride in the marina trolleys in all areas of the marina and boatyard.
- 7.2. All marina trolleys should be returned to the storage area next to the top of the marina access bridge immediately after use.
- 7.3. Owners shall not allow their gear, equipment or stores or trolley's containing the same to obstruct the pontoons or cause hazard to other berth holders and their guests.
- 7.4. Pontoons may be slippery when wet or icy; do not run on the pontoons.
- 7.5. Fishing on the marina is only acceptable if conducted by berth holders from their own vessel with permission from the Marina office. Any complaints should be made to the marina office.
- 7.6. The marina is exposed to fast tides; consequently swimming in the marina is prohibited under all circumstances.
- 7.7. It is recommended that a life jacket or buoyancy aid be worn at all times on vessels afloat.

- 7.8. It is recommended that children and non-swimmers wear a life jacket or buoyancy aid before crossing the marina access bridge to the pontoons.
- 7.9. In the event of a Man Overboard (MOB) from either boats or pontoons the alarm should be raised by shouting, "Man overboard" repeatedly until assistance is provided. The use of MOB retrieval equipment on vessels and safety equipment on the pontoons should be used to retrieve the MOB from the water.
- 7.10. On recovery, if in any doubt to the good health of the MOB an ambulance should be called to treat the casualty. As a minimum requirement the Marina office should be informed at the earliest opportunity; marina staff will provide assistance.
- 8. Vessel Management**
- 8.1. Vessels shall be berthed by the Owner in such a manner and position as the Company may require and unless otherwise agreed the owner shall provide and from time to time check, refasten or replace adequate warps and fenders for the Vessel.
- 8.2. River Hamble Harbour dues stickers must be prominently displayed on the Vessel in such a place where it may be easily inspected from the shore while berthed at Stone Pier Marina.
- 8.3. Vessels may be kept in a mobile seaworthy condition and capable of proceeding to sea at all times except when temporarily under refit.
- 8.4. Vessel's may not be used as houseboats or lived on board other than for temporary holiday use.
- 8.5. Dinghies, tenders, rafts and all ancillary equipment must be stowed aboard the vessel at all times unless the Company allocates separate berth or storage ashore for them.
- 8.6. To prevent injuries caused by anchors and davits do not allow your vessel to overhang the pontoon.
- 8.7. Owners engaged on an annual or monthly Berthing Agreement must leave a set of keys for the vessel at the Marina office. The Company is permitted by the owner to use the keys to enter or to move a Vessel if required or requested. The keys will not be released by the Company to a third party without the Owner's prior consent.
- 8.8. No part of the Marina or shore side facilities or any Vessel or vehicle situated therein or thereon shall be used by the Owner for any commercial purpose save that in the Company's sole discretion owners operating vessels for charter shall be permitted temporary berthing, at the prevailing rate, for the landing or taking aboard of passengers and stores.
- 8.9. Vessels should not create wash in the marina. The marina acceptable speed limit is "no wash", in line with the River Hamble Harbour Masters directives.
- 8.10. Under all circumstances when moving Vessel's in or near the Marina, Owners should observe the normal practice of seamanship, not endanger or inconvenience other marina users and under all circumstances adhere to the International Regulation for Prevention of Collision at Sea.
- 9. Environmental Policy**
- 9.1. Grey and black water may damage the environment, the marina policy to protect the environment is to encourage berth holders to use the shore side toilets and showers and to minimise the use over the side disposal in the river.
- 9.2. Black tanks should be emptied free of charge at the Hamble harbour masters pontoon suction tank or at sea in accordance to MCA guidelines. No black tanks should be emptied in the river.
- 9.3. The disposal of refuse or food waste into the water within the Solent and adjacent harbours is an offence.
- 10. Pontoon Closures**
- 10.1. In the event of extreme weather conditions the marina staff may, for safety reasons, close the pontoons. This will be done by the use of a sign roped across the top of the marina access bridge: 'Pontoons closed, pass at your own risk'
- 10.2. Extreme conditions may include but will not be limited to, snow, ice, and high winds.
- 11. Fire Safety**
- 11.1. In the event of a fire on the marina or the boatyard everyone should:
- 11.1.1. Raise the alarm by shouting "Fire" repeatedly
- 11.1.2. Only attempt to fight the fire if you have suitable equipment and are not putting yourself at risk.
- 11.1.3. Evacuate and muster on the pavement outside the main gate on Shore Road.
- 11.1.4. In the event of a fire on the marina that prevents people reaching the access bridge all people should move to the pontoon furthest from the fire and await rescue. If appropriate berth holders should use their own vessels to escape.
- 12. Refuse & Recycling**
- 12.1. Mixed refuse should only be placed in the berth holders bins provided, stacking bin bags and other refuse next to the bins and on the pontoons is unacceptable.
- 12.2. Recycling bins are for designated recyclable items only; no mixed waste should be placed in these bins.
- 12.3. Dog waste should be removed from Stone Pier Marina and Stone Pier Boatyard and not placed in any of the refuse or recycling bins on site. Stone Pier Marina and Boatyard do not have any designated dog waste bins.
- 12.4. Oil and oily waste from vessels in either the marina or boatyard should be disposed of in the oil-recycling tank in the boatyard; no other disposal point on site should be used.
- 12.5. Batteries should be recycled via the local government recycling point at Segensworth; no battery recycling facility is available at Stone Pier Marina and Boatyard.
- 12.6. Flares/pyrotechnics should not be placed in any of the on site refuse or recycling bins. Disposal of these dangerous items should be via the original supplier, the coastguard (by prior arrangement) or Ramora UK.
- 12.7. Any flares/pyrotechnic, batteries, oil or oily waste left in breach of these rules at Stone Pier Marina or Boatyard constitute a significant potential risk of personal injury and/or fire and may result in the immediate termination of the offending berth holder's agreement.
- 13. Exclusive Services for Annual Berth Holders**
- 13.1. Berth holders that commit to annual contracts with the company will receive exclusive free benefits, which will include but not be limited to the following:
- 13.2. Two hours training with an RYA instructor for berthing practice. This is provided for the boat and up to 4 people once during the term of the agreement.
- 13.3. The Company will issue each annual berth holder a discount card for use at variety of Solent businesses as part of the berthing fee. This benefit will include discounts for non-marine as well as marine related services. Full details of the discounts available will be available on our website at the beginning of the berth holders year and will be amended from time to time during the berth holders year.
- 13.4. The Company shall move Vessels around the marina at the Owners request for the purpose of aiding lift to and from the shore or any other movement agreed between the Company and the Owner. The Company reserves the right to charge a fee at the prevailing rate for this service.